

GLASS DOCTOR[®] COMMUNICATIONS

Todd Overpeck, Communications Specialist, Glass Doctor[®]
Waco, Texas / (800) 490-7501 x5049 / (254) 745-5049 / todd.overpeck@dwyergroup.com

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Contact: Larry Patterson, Owner
Glass Doctor of North Texas
Carrollton, Texas
(972) 271-6800

Glass Doctor Franchisee Makes Own House Call

CARROLLTON, Texas (May 7, 2008) – Larry Patterson, owner of *Glass Doctor* of North Texas, is used to responding to emergency calls from customers in the middle of the night. Usually those calls involve securing broken window openings after a storm or vandalism. In the wee hours of the morning of April 28, Patterson was summoned to stand in for a real doctor at his own home.

At 1:36 a.m., Patterson woke up in bed to the sound of his wife, Cheryl, yelling from the bathroom. She was pregnant, and she was quickly going into labor. Because a midwife was going to help the Pattersons deliver the baby at home, they were prepared. But Larry was not mentally prepared for an emergency delivery service.

“In the glass services business you need good hands, but this was not in the plan,” Larry Patterson said. “I’m a Glass Doctor, not a baby doctor. Then at 2:19 in the morning my son, William Wells, was born. At that time there was no other place I would have rather been.”

A family friend arrived just before the birth to help, and the midwife arrived a short time later to make sure William was healthy. The eight-pound, six-ounce boy was quickly welcomed by his older brother and sister.

“My wife is absolutely amazing! She delivered all naturally at home,” Patterson said. “There was nothing I could do to fix her pains.”

While Larry is proud to have delivered his son, he does not plan to open a clinic. He is still busy opening his new shop location in Carrollton.

“Baby delivery was an awesome experience, but I’m not going to quit my day job,” Patterson said. “I will have a new perspective on emergency service, though.”



About Glass Doctor®:

Established in 1962, *Glass Doctor* is the largest chain of full-service glass replacement providers in the nation. Recognized by Entrepreneur magazine among its "Franchise 500," *Glass Doctor* franchisees offer complete glass replacement, service and repairs to the automotive, residential and commercial markets at more than 360 locations in the United States. *Glass Doctor* is a subsidiary of The Dwyer Group, Inc. For further information or to find the location nearest you, visit www.glassdoctor.com.

About The Dwyer Group, Inc.:

Based in Waco, Texas, The Dwyer Group, Inc. is a holding company of six service-based franchise companies – Mr. Appliance®, Mr. Electric®, Mr. Rooter®, Aire Serv Heating and Air Conditioning®, Glass Doctor® and Rainbow International Restoration and Cleaning®. The franchise network of The Dwyer Group, Inc. consists of more than 1,400 independently owned and operated franchises. Each company provides high-quality residential and light commercial services to customers worldwide. The Dwyer Group, Inc. is a portfolio company of the Riverside Company. For more information, visit www.dwyergroup.com.

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