



GLASS DOCTOR® COMMUNICATIONS  
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**FOR IMMEDIATE RELEASE**

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**Local Glass Repair and Replacement Business Opens**

**Greenville, N.C. (Jan. 26, 2008)** – The Glass Doctor® of Eastern Carolina franchise, owned by Scott Walling, is now open for business and ready to “fix your panes.”

As a full-service glass repair and replacement company, *Glass Doctor* of Eastern Carolina offers automotive, residential and commercial glass repair and replacement services to Beaufort and Pitt Counties.

Located at 920D Woodridge Park Road in Greenville, *Glass Doctor* of Eastern Carolina is open 8 a.m. – 5 p.m., Monday through Friday, and 8 a.m. – noon Saturday by appointment.

“We’re excited to be a part of the *Glass Doctor* franchise system — a company that is focused on customer satisfaction and makes it the top priority,” Walling said. “We looked at their system and how professionally it is run, and we know it will enhance our business.”

Walling attended a five-day training course on the latest glass repair technology, customer service techniques and marketing methods, which was conducted at *Glass Doctor’s* headquarters in Waco, Texas.

“Our service technicians have had extensive training in glass repair and customer service,” Walling said. “As part of the only nationally recognized full-service glass restoration brand, we put a premium on high quality service for our customers.”

*Glass Doctor* of Eastern Carolina operates under the highest industry standards, as certified by the National Glass Association (NGA).

"*Glass Doctor* is a premier choice for glass repair and replacement nationwide," said Mark Dawson, president of *Glass Doctor*. "We're delighted Scott has joined our franchise team, and we believe his business will be successful because we all operate under the same core values."

**About Glass Doctor®:**

Established in 1962, *Glass Doctor* is the largest chain of full-service glass replacement providers in the nation. Recognized by Entrepreneur magazine among its "Franchise 500," *Glass Doctor* franchisees offer complete glass replacement, service and repairs to the automotive, residential and commercial markets at more than 360 locations in the United States. *Glass Doctor* is a subsidiary of The Dwyer Group, Inc. For further information or to find the location nearest you, visit [www.glassdoctor.com](http://www.glassdoctor.com).

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*"We live our Code of Values by communicating honestly and with purpose."*